



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#4
10-03-02
CN

In re application of:

DAVID JOHN FORD ET AL

Serial No.: ~~TO BE ASSIGNED~~ 10/064,962

Filed: ~~HEREWITH~~ 9-4-02

For: AN ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS

Attorney Docket No.: FMC 1438 PUS / 201-1431

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 C.F.R. § 1.97(b)(1)**

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SEP 18 2002
GROUP 3600

Box Patent Application
Commissioner for Patents
United States Patent and Trademark Office
Washington, D.C. 20231

Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56 and § 1.97-1.98, the references listed and identified on the attached Forms PTO/SB08A and B are being submitted herewith for consideration by the Examiner. This Statement is being filed in accordance with 37 C.F.R. § 1.97(b)(1).

While this Statement is being filed in compliance with the duty of disclosure, citation of the attached references is not to be construed as an admission that any of the references are "material" as defined under 37 C.F.R. § 1.56(b).

A copy of each reference listed on the attached Forms PTO/SB08A and B is included herewith. Consideration and entry into the record of these references is respectfully requested.

Respectfully submitted,

DAVID JOHN FORD ET AL

Date: March 26, 2002

By: Matt Jakubowski
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Substitute for Form 1449A/PTO

SEP 11 2002

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Complete if Known

Application Number

~~TO BE ASSIGNED~~

Filing Date

~~HEREWITH~~

First Named Inventor

DAVID JOHN FORD ET AL

Group Art Unit

Examiner Name

Sheet

1

of

2

Attorney Docket Number

FMC 1438 PUS / 201-1431

U.S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

[illegible]

Examiner
Signature

Date
Considered

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.



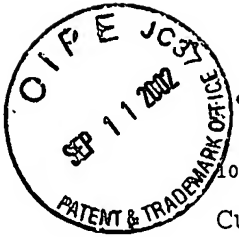
Substitute for Form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				Complete if Known	
				Application Number	TO BE ASSIGNED 10/064,962
				Filing Date	HEREWITH 9-4-02
				First Named Inventor	DAVID JOHN FORD ET AL
				Group Art Unit	
				Examiner Name	
Sheet	2	of	2	Attorney Docket Number	FMC 1438 PUS / 201-1431
OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS					
Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T ²
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10/064962

Customer No. 28395

PATENT



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Ford Graham Retzbach McCaffrey Mooney

Serial No: 10/064962

Filed: 9/4/2002

Title: AN ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON
SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE
SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS

Assistant Commissioner for Patents
Washington, D.C. 20231

CERTIFICATE OF MAILING (37 C.F.R. § 1.8(a))

Sir:

Enclosed please find Information Disclosure Statement and
Prior Art for the above-referenced electronically filed application. I
hereby certify that this correspondence is being deposited with the United
States Postal Service with sufficient postage as first class mail in an
envelope addressed to Assistant Commissioner for Patents, Washington, DC
20231 on September 5, 2002 by *Mary Ann Tobey*

Mary Ann Tobey.

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